
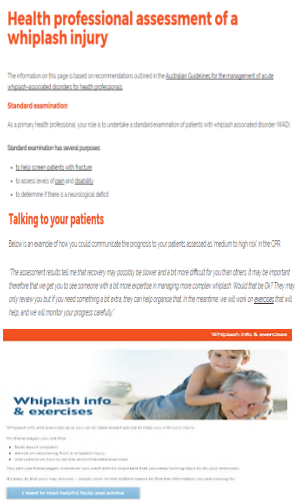
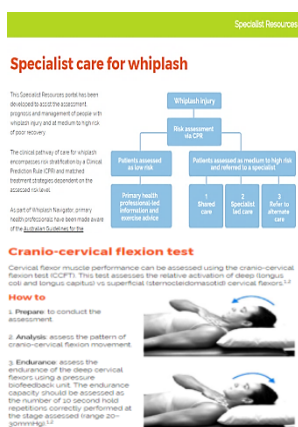


Multimedia Appendix 3. Design features, content and functionality of key pages of the *My Whiplash Navigator* website.

Page	Content, features and functionality	Sample content
Patient page	<ul style="list-style-type: none"> • online version of the whiplash clinical prediction rule • feedback regarding risk of non-recovery • patient-specific resources (e.g. information, advice and exercises) • videos and images of exercises and downloadable information • tracking of the patient’s progress through completion of questionnaires 	
Primary healthcare provider page	<ul style="list-style-type: none"> • feedback to the primary healthcare provider about the patient’s risk classification • suggestions for communicating risk of non-recovery to the patient • resources on assessment, prognosis, advice and exercises to patients, and referral to specialists • downloadable and customisable exercise chart • ability to view and download management plans or patient care/management decisions made by the primary healthcare provider and specialist physiotherapist • schedule for review of progress • link to patient and specialist physiotherapist • database of specialist physiotherapists in two NSW^a and QLD^b 	
Specialist provider page	<ul style="list-style-type: none"> • access to guideline-based resources on assessment, prognosis, advice and exercises to patients, and referral to specialists (SIRA^c, 2014) • information about more complex assessments, appropriate medications, and evidence-based treatments • ability to view and download management plans or patient care/management decisions made by the primary healthcare provider and specialist physiotherapist • interactive case vignettes to illustrate the three decision tasks of specialists: shared care, specialist care, and referral for alternate care • link to primary healthcare provider and patient 	

^aNSW: New South Wales.

^bQLD: Queensland.

^cSIRA: State Insurance Regulatory Authority.